RIVERSIDE COUNTY WATERSHED PROTECTION



Industrial/Commercial Facility Inspection and BMP Training

Prepared for: Santa Ana Region Permittees Prepared by: CASC Engineering and Consulting Spring 2019

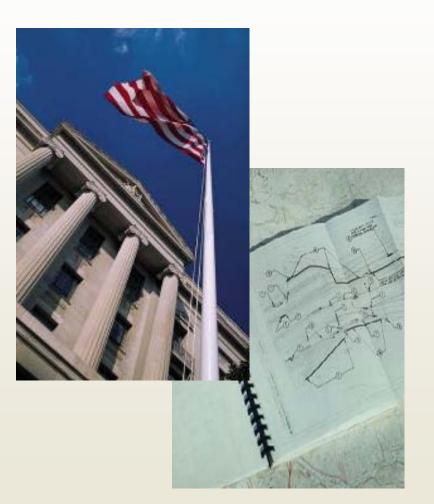
Santa Ana Region

Course Outline



Introduction

- Regulatory Background
 - Federal and State Enforcement
 - Industrial General Permit
 - /Municipal Permits
- Inspection Protocols for /Industrial/Commercial Facilities
- Commercial and Industrial Facility Best Management Practices (BMPs)





Common Acronym Definitions

BMP Best Management PracticeDAMP Drainage Area ManagementPlan

- JGP Industrial General Permit
- LIP Local Implementation Plan
- NEC No Exposure Certification
- NOI Notice of Intent

- NONA Notice of Non-Applicability
- NPDES National Pollutant Discharge Elimination System
- SMARTS Storm Water Multiple Application and Report Tracking System
- SWPPP Storm Water Pollution Prevention Plan



Why Are We Here?

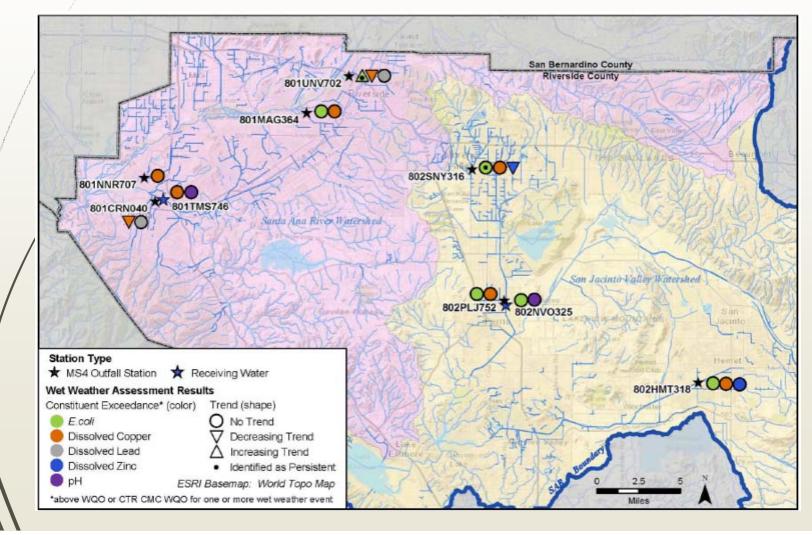
To comply with permit requirements for training.

- To review municipal permit requirements for commercial / industrial inspections.
 - To review BMPs applicable to commercial and industrial facilities.



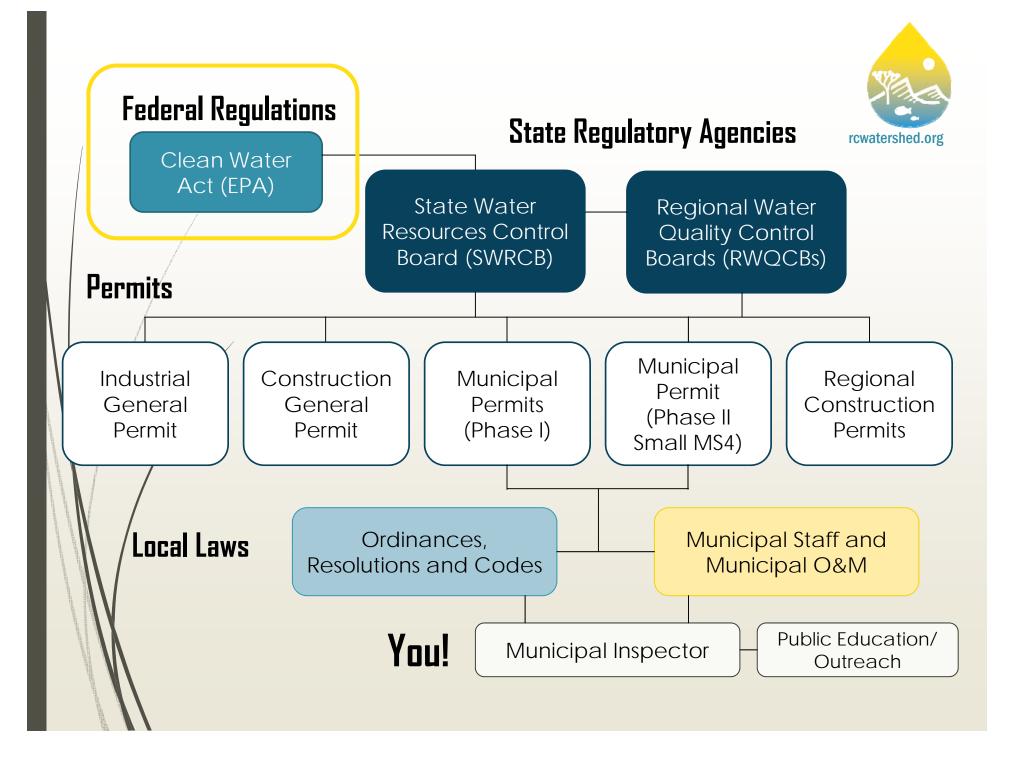


5 What pollutants should I be concerned about?





Regulatory Background





Can the Feds issue enforcement actions?

Yes.

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Up to \$100,000 per day per violation, for a second time offender.

"Any person who knowingly violates"... shall be punished by a fine of not less than \$5,000 nor more than \$50,000 per day of violation, or by imprisonment for not more than 3 years, or by both

CWA Section 309(c)(2)(B)

40 C.F.R. 122



The Clean Water Act has other indirect impacts

- CWA 33 U.S.C. § 1365 (a) (1) gives the public the right to sue
- Non-governmental Groups and Private Citizens
 - NRDC
 - Baykeeper
 - Other Groups

NRDC

NATURAL RESOURCES DEFENSE COUNC



Clean Water Act (EPA)



Typical Enforcement Actions Process

Verbal Enforcement

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- Discussion at site or over the phone
- Notice of Violation
 - Letter stating violation
 - Date when changes need to be made
 - Date for written response
 - Warns of further enforcement actions

- Notice of Non-Compliance
 - \$5000 mandatory minimum penalty for failure to respond to two notifications. (CWC section 13399.25, 04/28/09)
- Administrative Civil Liability
 - States maximum and assessed penalties
 - Informs of public hearing, waiver of right to a hearing or meeting with Executive Officer

SWRCB/RWQCBs



11 What's the magnitude of their fines?

Under the Porter Cologne Water Quality Act:

- \$10-\$20k per day
 - Plus \$10-\$20 per gallon
- Plus cost of their time to inspect

SWRCB/RWQCBs



¹² What do we need to know about the IGP?

- **General Requirements:**
 - Check if the facility has coverage under the IGP
 - Refer to the IGP for Categories requiring coverage
 - Report if they need to file a NOI for coverage
 - Confirm that they have a Storm Water Pollution Prevention Plan (SWPPP) and a monitoring plan.
 - SWPPP must identify
 - Sources of pollutants
 - The means to manage the sources to reduce storm water pollution



Conditional Exclusion - No Exposure Certification (NEC)

- Conditional exclusion for any type of industry facilities that have no exposure of industrial activities and materials to storm water.
- The previous permit required light industries to obtain coverage only if their activities were exposed to storm water.
 - For existing facilities the NEC had to be submitted electronically though the SMART system on or before October 1, 2015.



14 Notice of Non-Applicability (NONA)

- Facilities who claim "No discharge" or not connected to waters of the United States.
- Facility is engineered and constructed to contain maximum historic precipitation event (or series of events)
 - Must prepare a No Discharge Technical Report signed by a registered Professional Engineer (P.E.)



Industrial/Commercial Inspection Programs for Municipalities

CO-PERMITTEE INSPECTION PROGRAM

- Follow minimum inspection and enforcement procedures.
 - Follow criteria for characterizing the significance of violations, prioritizing violations, appropriate response actions and enforcement/compliance responses.
- Standardize the implementation and enforcement of the respective Storm Water Ordinances.
- Enforce the respective Storm Water Ordinances consistent with the DAMP and the local MS4 Permit.



¹⁶ Prioritizing Violations

Table 3-1. Prioritization Factors for Violations

Prioritization Factor	Description
Characteristics of the Potential Pollutant	Based on chemical characteristics and potential to impact Beneficial Uses of Receiving Waters. The more toxic, hazardous, or detrimental to the Beneficial Uses of the Receiving Waters a Pollutant is the higher priority the discharge.
Sensitivity of the Affected Receiving Waters	The sensitivity of the affected Receiving Waters should be considered directly proportional to the priority of the violation because, for example, a more sensitive Receiving Water may suffer severe adverse effects from the discharge of a particular Pollutant, whereas, a less sensitive Receiving Water may suffer no adverse effects from the same Pollutant discharge. It is also important to consider that a Receiving Water may be highly sensitive to one potential Pollutant discharge while, at the same time, completely insensitive to another potential Pollutant. Examples of Receiving Waters that may be particularly sensitive include those with municipal supply or wildlife habitat designated Beneficial Uses.
Proximity of Receiving Waters	The closer a Receiving Water is to the discharge, the less chance there is for dispersion, dilution, or degradation of the potential Pollutant. Therefore, the closer the discharge is to Receiving Waters, the higher priority of the violation.
Magnitude of Discharge (volume and mass)	A larger Illegal Discharge should be of a higher priority than a smaller Illegal Discharge because as the magnitude of the Pollutant discharge increases the extent of impact of the discharge on the environment increases as well.
Responsiveness of the Discharger in taking corrective actions	A discharger who is responsive and implements a good faith effort to correct a violation is more likely to minimize adverse impacts to surface water quality than a discharger who takes no action to correct a violation. Therefore, the priority of a violation should decrease as the responsiveness of the discharger increases.
Intent of the Discharger	Is the violation accidental or the result of an accident or a deliberate attempt to circumvent regulations?
Frequency of the Violation	Violations of local Stormwater Ordinances and erosion control ordinances that are continuous or reoccurring should be of a higher priority than isolated occurrences of violations. The more frequent a violation, the more likely it is that the discharge will impact surface water quality.
Previous History of Non- Compliance of the Responsible Party	A poor history of non-compliance of a discharger should result in a higher prioritization of subsequent violations as compared to a discharger with a good history of compliance because a history of non-compliance is evidence of a discharger's lack of concern for complying with local stormwater and erosion control ordinances.



17 Severity of Violations

Factors Affecting the Severity Priority Level Severity of Violations High Medium Low Pollutant characteristics Hazardous Materials Metals, nutrients, sediment, Trash and debris other non-Hazardous (e.g., pesticides and solvents) Materials Drinking water source. Sensitivity of Receiving Recreational reservoir. Dry, ephemeral stream Waters wildlife refuge, Illegal riparian habitat Discharges containing Pollutants identified as Impairing the Receiving Water. Proximity of Receiving Adiacent Several hundred feet away Several hundred yards away Waters Discharge magnitude 10's of gallons 1000's of gallons 100's of gallons Responsiveness of No action to contain or Reactive to control Implements spill control plan at own discharger mitigate discharge discharge when requested initiative or shows good faith effort to (i.e., cooperative) respond Discharge due to lack of Intent of violation Intentional Implemented and maintained controls or negligence controls that failed (i.e., accident) Frequency of violation Continuous Intermittent Isolated incident Enforcement and cleanup performed Previous history of Enforcement and cleanup Enforcement and cleanup discharger historically resisted and performed when threatened when requested and no previous more than one previous and one or less previous violations violation violations

Table 3-2. Severity of Violations



What do municipalities have to do for Industrial/Commercial facilities? (Santa Ana River Permit)

- Inventory Industrial and Commercial Facilities
 - Includes hazmat permitted, retail food facilities
 - Based on Municipal Wastewater Pre-Treatment Program
 - Prioritize the facilities as high, medium, or low threat to water quality
- Inspect the facilities

- Enforce Local Ordinance and Refer facilities to RWQCB for IGP Enforcement
- Train Inspectors

What does the inventory include? (Santa Ana River Permit)



- The inventory contents shall at a minimum include the relevant site information:
 - Facility name (dba),

- Facility address, city, zip code, mailing address (if different), location reference (such as, GIS coordinates, cross streets, etc.)
- Facility contact and phone number,
- Description of the facility's principle products/services,
- Pollutants potentially generated by the site/source,
- SIC(s), State WDID No. (if any),
- APN, and
- Site size.



What types of facilities are inspected? (Santa Ana River Permit)

- The type of industrial/commercial establishment that is inspected includes, but is not limited to:
 - Automobile mechanical repair, maintenance, fueling, or cleaning operation
 - Automobile or other vehicle body repair or painting operations
 - Painting or coating operations
 - Restaurants

- Mobile automobile/equipment washing, carpet/furniture cleaning, or other high pressure/steam cleaning (base of operations)
- Nurseries and greenhouses
- Landscape/hardscape installation (base of operations)
- Managed turf facilities
- Facilities that transport, store, or transfer pre-production plastic pellets
- Industrial facilities (defined in Industrial General Permit)



²¹ How are facilities prioritized? (Santa Ana River Permit)

- Priority evaluation of facilities should be based on:
 - Type of industrial activities (SIC codes),
 - Wastes generated or materials used or stored outside,
 - Pollutant discharge potential,
 - Facility size and design,
 - Proximity and sensitivity of Receiving Waters,
 - Non-stormwater discharge(s),
 - Frequency of existing inspections, based upon other statutes or regulations, ordinances, or codes, and other factors, and
 - Whether or not the facility is subject to the Industrial General Permit.



High Priority Criteria(Santa Ana River Permit)

- AT A MINIMUM, a high priority shall be assigned to:
 - Industrial Facilities subject to section 313 of Title III of the Superfund Amendments and Reauthorization Act of 1986 (SARA);
 - Industrial Facilities that handle or generate Pollutants for which the receiving water is impaired,
 - Facilities that have a significant potential to release pre-production plastics or nurdles into the environment, and
 - Industrial Facilities with a high potential for or history of unauthorized, nonstorm water discharges.

How often are inspections required? (Santa Ana River Permit)



Frequency of inspection

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- Industrial/Commercial Facilities
 - High priority to be inspected at least once a year
 - Medium priority to be inspected at least once every other year (biannually)
 - Low priority are to be inspected at least once during the term of the Order.
 - In the event that the industrial facility is found to be in violation of the Co-Permittee's Storm Water Ordinances, an enforcement order shall be issued and a re-inspection frequency must be maintained that is adequate to bring the Industrial Facility into compliance (at a minimum, once a month or within the compliance schedule prescribed by the Co-Permittee in a written notice to the discharger).

You should also refer to your DAMP and LIP.



24 What Industrial Facilities are inspected?

- The Co-Permittees NEED NOT INSPECT Industrial facilities ALREADY INSPECTED by Regional Board staff if the inspection was concluded within the time period.
- Regional Board staff inspection information is available via the Storm Water Multiple Application & Report Tracking System (SMARTS).
 - <u>https://smarts.waterboards.ca.gov</u>
 - click the "View SW Data" button on the right side of the screen
 - select "Storm Water Overview Reports" to access the information.



What do we inspect for at Industrial Facilities?

- Industrial facility compliance surveys and inspections shall at a minimum address the following:
 - Check for NOI to comply with the IGP or other permit issued to an industrial facility;
 - Confirm compliance with the Storm Water Ordinance;
 - Check for active non-storm water discharges, potential illicit connections, and illegal discharges to the MS4;
 - Potential for discharge of pollutants in Runoff from material storage, vehicle/equipment fueling, maintenance (including washing), waste handling, hazmat handling or storage, delivery or loading docks, or other outdoor work areas; and
 - Implementation and maintenance of appropriate BMPs.



What do we inspect for at Commercial Facilities? (Santa Ana River Permit)

- The commercial facility compliance surveys and inspections shall, at a minimum, address the following:
 - Commercial activity type(s) and SIC(s);

- Compliance with each Co-Permittee's Storm Water Ordinances;
- Check for active non-storm water discharges, potential illicit connections, and illegal discharges to the MS4;
- Assessment of the implementation, maintenance, and effectiveness of the designated minimum and/or enhanced BMPs; and
- If applicable, check for submittal of an NOI to comply with the Industrial General Permit or other permit issued by the State or Regional Board.

What do we inspect for at Commercial Facilities? (Santa Ana River Permit)

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Inspections at restaurants include, at a minimum, the following:

- Oil and grease disposal to verify these wastes are not discharged onto a parking lot, street or adjacent catch basin;
- Trash bin areas to verify that these areas are clean, the bin lids are closed, the bins are not filled with liquid, and the bins have not been washed out into the MS4;
- Parking lot, alley, sidewalk and street areas to verify that floor mats, filters and garbage containers are not washed in those areas and that no wash water is discharged to MS4s from those areas;
- Parking lot areas to verify that they are cleaned by sweeping, not by hosing down, and that the facility operator uses dry methods for spill cleanup; and
- Violations of the Storm Water Ordinance shall be enforced by the jurisdictional Co-Permittee.



²⁸ Inspection Program

FOOD FACILITY STORMWATER COMPLIANCE SURVEY

		FACILITY #	DATE	
DRESS		ACTIVITY	SERVICE CODE: 410	
COMPLIANCE AREAS		YES	NO	N/A
GREASE BARRELS/ INTERCEPTORS			<u>.</u>	1. A.
1. Grease pumped/removed from grease interceptor on a re	gular basis.		1	1
2. Grease interceptor located outside facility, maintained pr	roperly.			
3. Evidence of spillage to ground surface at grease intercept	tor?			
EQUIPMENT CLEANING				
4. The following items are cleaned in such a manner that all wash	water is discharged to the sar	uitary sewer or i	s collected for p	roper dispo
a. Grease filters				
b. Floor mats				
c. Floors (mop water and rinse water)				
d. Grills				
OUTSIDE AREAS				•
4. The following areas are cleaned in such a manner that all wash	water is discharged to the sar	itary sewer or i	s collected for p	roper dispo
a. Sidewalk or outdoor seating				
b. Drive thru and parking lot				
DUMPSTERS AND RECYCLING CONTAINERS				
5. Food/liquid waste bagged and sealed before disposal.				
6. Dumpsters and recycling containers are covered.				
7. Spilled materials around containers are picked up regula	arly.			
8. Wash water is discharged to the sanitary sewer or is coll-	ected for proper disposal.			
EMPLOYEE EDUCATION/ AWARENESS			-	0
9. Brochures or posters displayed.			1	1
10. BMPs observed.			-	+
OVERALL RATING		GOOD	AVERAGE	NEEDS
COMMENTS:				
	Received by: Env. Health Specialist.			

HAZARDOUS WASTE/ HAZARDOUS MATERIALS FACILITY STORM WATER COMPLIANCE SURVEY FORM

FACILITY DBA TELEPHO		ELEPHONE		DATE	
ADDRESS CITY, ZIP			_		
MAILING ADDRESS (if different from site address)	MAILING CITY, ZIP	MAILING CITY, ZIP			
CONTACT	FACILITY#		SIC CODE		
Complian	e Areas	YE	S NO	N/A	
*OUTSIDE AREAS (Free of staining & debris; provides good housekeeping; maintained in a manner to prevent runoff.)			Requires follow up		
 CHEMICAL STORAGE * The outside storage area is Chemicals / materials are protected from precipitation / s leaking. 					
2. DUMPSTER * Lid closed. No liquids are leaking from	a dumpster; surrounding area is free of trash.	~		с.	
 ABOVEGROUND TANKS * No ground staining, no Tanks are maintained to minimize the possibility of a rele 		sin.			
4. ONSITE STORM DRAIN* Protected from accidental	discharge other than stormwater.				
 POWER WASH OR STEAM CLEAN* (discharge to sanitary sewer and not a septic system or storm drain. St drain or soil. 					
6. PARKING LOT / DRIVEWAY* Free of excess trash	chemical staining or liquids other than water.				
7. OTHER* Non-storm water discharge (i.e. non-hazard	ous process discharge).	15		82.	
 MOP WATER TO SANITARY SEWER VIA CLAR lot, gutter, street, or other areas susceptible to storm wate 		rking		22	
9. STORM WATER EDUCATIONAL BROCHURES O FOR EMPLOYEES. If no, what informational material		YED		5	
10. IF A SWPPP IS REQUIRED, WAS IT AVAILABLE industrial facilities.	FOR REVIEW? See storm water handout for				
11. NOTICE OF INTENT. Has the site obtained necessa Permit, if appropriate?	ry permit coverage under the General Industria	1			
OVERALL EVALUATION/ COMMENTS:				0.4	
RECEIVED BY:	HAZ MAT SPEC:		BADGE #		
			_		





²⁹ What are the training requirements?

- Co-Permittees will provide training to staff that is involved in the compliance surveys/inspections of industrial/ commercial facilities. Staff training will address the requirements of the following:
 - The Storm Water Ordinance;
 - The Riverside County MS4 Permit(s), the DAMP, and LIP;
 - The IGP and any other permit issued to a commercial/ industrial facility by the State or Regional Board;
 - Pollution prevention plans; and
 - Implementation and maintenance of appropriate BMPs for commercial and industrial sites.



³⁰ Question One

Industrial/Commercial inspections should address all, but which of the following?

a) Implementation of BMPs

c) Compliance with SW Ordinance b) Indoor Restrooms

d) Trash Facilities



³¹ Question Two

Which type of Industrial/Commercial facility would not require inspections?

a) Restaurant

c) RWQCB inspected facility

b) Manufacturing Facility

d) Automobile Repair Shop



What are Non-Storm Water Discharges?

Water that doesn't originate from a storm:

- Hydrant flush water
- Hosing, cleaning or wash water
- Runoff from material storage or receptacles that contain fuel, oil, etc.
- Septic waste/chemical spills
- Pet waste/yard waste
- Food processing waste





What are Illicit Connections and Illegal Discharges?

Illicit Connection

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 any physical connection to a storm drain system which has not been permitted by jurisdiction

Illegal Discharge:

- discharge to the storm drain system that is not composed entirely of stormwater runoff except:
 - discharges made pursuant to an NPDES Permit or otherwise authorized by the SWRCB or RWQCBs





What are Illicit Connections and Illegal Discharges?

Some real world examples...

- Car wash connecting to a storm drain
- Restaurant hosing down mats... washing into street
- Parking lot connection to channel without permit
- Law is retroactive
 - Applicable to connections and discharges made in the past







What about Enforcement?

" Each Co-Permittee shall enforce its Storm Water Ordinance prohibiting nonexempt non-storm water discharges at commercial facilities. Sanctions for noncompliance may include:

verbal and/or written warnings,

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- notice of violation or non-compliance,
- obtaining an administrative compliance, stop work, or cease and desist order, a civil citation or injunction,
- the imposition of monetary penalties or criminal prosecution (infraction or misdemeanor)."
- Remember to prioritize violations and determine the severity to help determine the enforcement response.
- Local ordinances describe the city's legal authority

Read your local ordinance!

Prioritization Factor	Description
Characteristics of the Potential Pollutant	Based on chemical characteristics and potential to impact Beneficial Uses of Receiving Waters. The more toxic, hazardous, or detrimental to the Beneficial Uses of the Receiving Waters a Pollutant is the higher priority the discharge.
Sensitivity of the Affected Receiving Waters	The sensitivity of the affected Receiving Waters should be considered directly proportional to the priority of the violation because, for example, a more sensitive Receiving Water may suffer severe adverse effects from the discharge of a particular Pollutant, whereas, a less sensitive Receiving Water may suffer no adverse effects from the same Pollutant discharge. It is also important to consider that a Receiving Water may be highly sensitive to one potential Pollutant. discharge while, at the same time, completely insensitive to another potential Pollutant. Examples of Receiving Waters that may be particularly sensitive include those with municipal supply or wildlife habitat designated Beneficial Uses.
Proximity of Receiving Waters	The closer a Receiving Water is to the discharge, the less chance there is for dispersion, dilution, or degradation of the potential Pollutant. Therefore, the closer the discharge is to Receiving Waters, the higher priority of the violation.
Magnitude of Discharge (volume and mass)	A larger Illegal Discharge should be of a higher priority than a smaller Illegal Discharge because as the magnitude of the Pollutant discharge increases the extent of impact of the discharge on the environment increases as well.
Responsiveness of the Discharger in taking corrective actions	A discharger who is responsive and implements a good faith effort to correct a violation is more likely to minimize adverse impacts to surface water quality than a discharger who takes no action to correct a violation. Therefore, the priority of a violation should decrease as the responsiveness of the discharger increases.
Intent of the Discharger	Table 3-2. Severity of Violations

Frequency of the Violation	Factors Affecting the	Severity Priority Level			
Previous History of Non- Compliance of the Responsible Party	Severity of Violations	High	Medium	Low	
	Pollutant characteristics	Hazardous Materials (e.g., pesticides and solvents)	Metals, nutrients, sediment, other non-Hazardous Materials	Trash and debris	
	Sensitivity of Receiving Waters	Drinking water source, wildlife refuge, Illegal Discharges containing Pollutants identified as Impairing the Receiving Water.	Recreational reservoir, riparian habitat	Dry, ephemeral stream	
	Proximity of Receiving Waters	Adjacent	Several hundred feet away	Several hundred yards away	
	Discharge magnitude	1000's of gallons	100's of gallons	10's of gallons	
	Responsiveness of discharger	No action to contain or mitigate discharge	Reactive to control discharge when requested (i.e., cooperative)	Implements spill control plan at own initiative or shows good faith effort to respond	
	Intent of violation	Intentional	Discharge due to lack of controls or negligence	Implemented and maintained controls that failed (i.e., accident)	
	Frequency of violation	Continuous	Intermittent	Isolated incident	
	Previous history of discharger	Enforcement and cleanup historically resisted and more than one previous violation	Enforcement and cleanup performed when threatened and one or less previous violations	Enforcement and cleanup performed when requested and no previous violations	

ole 3-1. Prioritization Factors for Violations



³⁶ IC/ID Reporting

IC/ID Reporting:

- Identify and contact responsible agency over the area of the IC/ID.
- Santa Ana River Region: City NPDES Coordinator/Public Works Department

The responsible party must investigate within 24 hours and determine if the IC/ID is an **Emergency Situation** that poses an immediate threat to human health or the environment:

- sewage spill over 1,000 gallons,
- could impact water contact recreation,
- any oil spill that could impact wildlife,
- any hazardous materials spill where residents are evacuated,
- any spill of reportable quantities of hazardous waste,
- or any spill reportable to Cal EMA.



37 IC/ID Reporting

If discharge is determined to be an **Emergency Situation**:

- It must be reported immediately:
 - Cal EMA at (800) 852-7550
 - Executive Officer of the Santa Ana Regional Board (951) 782-4130, or email at region8info@waterboards.ca.gov
- Within 10 days, a written report must be submitted
 - Nature of the situation
 - Corrective actions taken by owner
 - Other relevant information
 - Type of enforcement that will be carried out by the Co-Permittee



What about Enforcement?

If discharge is determined to be a Non-Emergency Situation representing a possible violation of the IGP or other permit issued to an industrial facility:

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Provide oral or email notice to RWQCB within two (2) working days, the location where the incident occurred and describing the nature of the incident.





What's the purpose of the Pollution Control ordinances?

Example Ordinance

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754.1- Riverside County



- ARTICLE I
- TITLE, PURPOSE AND GENERAL PROVISIONS

Section 2. Purpose and Intent. The purpose of this ordinance is to ensure the future health, safety, and general welfare of County citizens by:

- A. Reducing pollutants in stormwater discharges to the maximum extent practicable;
- B. Regulating illicit connections and discharges to the storm drain system; and
- C. Regulating non-stormwater discharges to the storm drain system.



What does a typical ordinance say about pollutants?

- Example Ordinance 754.1- Riverside County
- ARTICLE I section 3.1

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Pollutant shall mean anything which causes the deterioration of water quality such that it impairs subsequent and/or competing uses of the water. Pollutants may include but are not limited to paints, oil and other automotive fluids, soil, rubbish, trash, garbage, debris, refuse, waste, fecal coliform, fecal streptococcus, enterococcus, heavy metals, hazardous waste, chemicals, fresh concrete, yard waste from commercial landscaping operations, animal waste, materials that result from the process of constructing a building or structure, nauseous or offensive matter of any kind.

Covers pretty much everything!



What does a typical ordinance say about polluting?

- Example Ordinance 754.1- Riverside County
- ARTICLE II

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- MANAGEMENT AND DISCHARGE CONTROLS
- Section 1. Reduction of Pollutants in Stormwater.

A. General. It is a violation of this ordinance to throw, deposit, leave, maintain, keep, or permit to be thrown, deposited, placed, left or maintained, any pollutant in or upon any street, alley, sidewalk, storm drain, inlet, catch basin, conduit or other drainage structures, business place, or upon any public or private plot of land in the County. The only exception being where such pollutant is temporarily placed in an appropriate container with a spill containment system for later collection and removal. It is a violation of this ordinance to cause or permit any dumpster, solid waste bin, or similar container to leak such that any pollutant is discharged into any street, alley, sidewalk, storm drain, inlet, catch basin, conduit or other drainage structures, business place, or upon any public or private plot of land in the County.



42 Would this be considered a pollutant?



Pollutants may include, but are not limited to, paints, oil and other automotive fluids, soil rubbish, trash, garbage, debris, refuse...



Would this be in violation?

It is a violation of this ordinance to.... Leave.... any pollutant in or upon any public or private plot of land... The only exception being where such pollutant is temporarily placed in an appropriate container with a spill containment system...





Would this be in violation?

It is a violation of this ordinance to deposit, leave, maintain, keep... upon any street...

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It is a violation of this ordinance to cause or permit any dumpster, solid waste bin, or similar container to leak such that any pollutant is discharged into any street....





45 What teeth do the cities have?

- Ordinances vary from city to city:
- City of Beaumont Example:
 - 1st offense....\$100.00 (and optional misdemeanor)
 - 2nd offense....\$200.00
 - 3rd offense.....\$1,000.00 and/or 6 months in jail
- Other options: permit revocation

Read your ordinance!



The Key Message in the Permit

- Prevent Pollution in Storm Water
- "ONLY RAIN DOWN THE STORM DRAIN"
- Prevent Non-Storm Water Discharges
 - Industrial/Commercial Compliance Inspection Staff have stormwater responsibilities
 - It's your job to contribute to keeping our waters healthy!





Inspection Protocols for Industrial/Commercial Facilities



PREPARING FOR THE INSPECTION

- Review existing information and the regulatory history for each site. This would include the review of:
 - Database of existing permitted facilities
 - Records of illegal discharges
 - Records of violations such as Notices to Comply and Notice of Violations



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- Present your credentials to a responsible facility owner/operator, whether or not identification is requested.
- It's helpful if the inspector is clearly identifiable as an inspector City badged polo shirt, etc.
- Explain the purpose of the inspection and appropriate laws and regulations that mandate the inspection requirement.
- The facility owner/operator must consent to the inspection. If the inspector is allowed to enter, entry is considered voluntary and consequential. The absence of an expressed denial can be considered authorization to continue the inspection.



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- Do not sign any type of "waiver", "visitor release' or document with restrictive conditions that would relieve the facility owner/operator of responsibility for injury or limit your rights to use information obtained during the inspection.
 - Explain that you cannot sign the form and request a blank sign-in sheet.



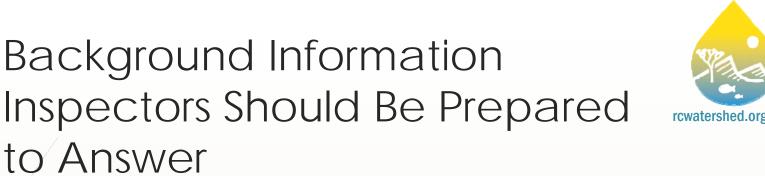
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- If the owner/operator denies entry, ask why. Tactfully probe the reason(s) for denial. In some cases, diplomacy and discussion may be sufficient to overcome the owner/operator's reluctance.
- Be careful to avoid saying something that can be misconstrued as a threat such as discussing potential penalties. Avoid inflammatory discussions and/or deepening of misunderstandings.
- Document all conditions and circumstances surrounding the denial for entry such as: facility name and exact address, name and title of who refused entry.



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- If the consent is withdrawn during an inspection, follow the same procedure as above. Information obtained prior to the withdrawal of consent is valid.
- If access is denied to some parts of the facility, document the portion of the inspection that could not be performed, the reason for the denial of access, and proceed with the inspection of other areas.



Inspectors need an in depth understanding of the background and requirements of the industrial/commercial site inspection program.

- Facility owners/operators will question the need for the inspection and will ask about the specific requirements of the site inspection program.
 - It is essential that the inspector be prepared to clearly communicate this information, to help develop a rapport with the owner/operator and help the facility come into compliance.
- The inspector will likely be the first person to inform the facility owner/operator about the industrial/commercial facilities control program; therefore, they play an essential role in promoting the credibility of the program.



- Common general questions an inspector should be prepared to answer:
 - What local legal authority do you have to enter the premises and conduct inspections?
 - What is "stormwater" and "non-stormwater"?
 - What is an illicit connection?

- What is an illegal discharge?
- What is the difference between storm drains and sanitary sewers?
- Be able to explain the portion of the NPDES permit that pertains to the industrial/commercial facilities control program.



What is "stormwater" and "non-stormwater"?

- Stormwater means storm water runoff, snow melt runoff, and storm water surface runoff and drainage.
- Non-Storm Water consists of all discharges to and from a storm water conveyance system that do not originate from precipitation events. Nonstorm water includes illegal discharges, non-prohibited discharges and NPDES permitted discharges.
- Non-Storm Water Discharge means any discharge to storm sewer systems that is not composed entirely of storm water.



- Non-Storm Water Discharges Allowed:
 - Permitted by other NPDES permit
 - Potable water line flushing
 - Rising Groundwater or groundwater infiltration or uncontaminated pumped groundwater
 - Irrigation water

- Passive foundation drains and footing drains or water pumped from crawl spaces
- Diverted stream flows
- Air conditioning condensate
- Dechlorinated pool water
- May require BMPs if identified as a source of pollution



What is an illicit connection?

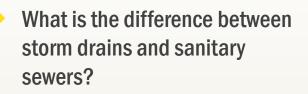
57

Any connection to the storm drain system that is prohibited under local, state or federal statutes, ordinances, codes, or regulations. Includes all connections except those permitted.

What is an illegal discharge?

Any disposal, either intentionally or unintentionally, of material or waste to land or MS4s that can pollute storm water or create a nuisance. Includes any discharge to MS4 that is not entirely made up of storm water.





- MS4 conveyance that goes directly to a surface water body (lake, stream, ocean, etc.) normally without treatment or without going a POTW.
- Sanitary sewer is a conveyance that usually flows to a POTW for treatment prior to discharge to a water body.







CONDUCTING THE INSPECTION (Your agency's procedures may vary)

- Inspect the facility layout to locate:
 - the storm drain system
 - stormwater drainage path,
 - storage areas,

- process areas,
- heavy equipment wash and maintenance areas
- stormwater sampling locations, if applicable.



60

CONDUCTING THE INSPECTION (Your agency's procedures may vary)

- Determine the facility's impact on stormwater quality. The inspector should answer the following:
 - What is the facility's potential to impact stormwater quality from pollutant exposure and non-stormwater discharges?
 - Are BMPs effectively applied so that pollutant exposure is minimized and non-stormwater discharges are eliminated?
 - What type(s) of impact does or could the facility have on stormwater quality?



61 Outdoor Activity Inspection

- Answer previous questions by observing these areas of activities:
 - Wash and rinsing areas for vehicle and equipment washing
 - Outdoor process wash areas
 - Processing and manufacturing areas
 - Parking areas and access roads
 - Maintenance and heavy equipment storage areas
 - Waste storage and disposal areas





Outdoor Activity Inspection

Answer previous questions by observing these areas of activities:

- Loading and unloading areas
- Material storage areas
- Outdoor drainage from inside areas
- Vehicle and equipment fueling areas
- Stormwater conveyance system including inlets, open channels, ditches, and roof leaders, where safe.
- Rooftop equipment areas







Outdoor Activity Inspection

Answer previous questions by observing these areas of activities:

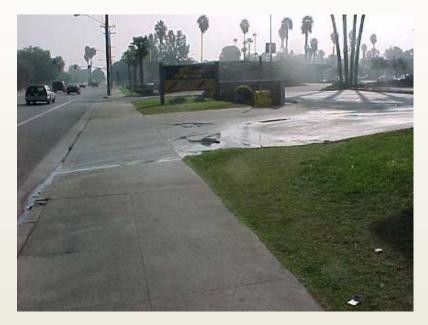
- Inspect indoor activities and areas to ensure that pollutants are not spilled, dumped, or allowed to flow outdoors.
- Review the facility's indoor housekeeping procedures
- Inspect the material handling areas to determine if there is a direct path to storm drains
- Inquire about a spill prevention plan and the facility's cleanup procedure for a spill





CONDUCTING THE INSPECTION (Your agency's procedures may vary)

- Verify SIC to ensure proper classification
- Fill out the Inspection Form
- Determine what follow up actions are required of the facility owner/operator and set a follow up inspection date.





CONDUCTING THE INSPECTION (Your agency's procedures may vary)

65

Identify and inform the facility contact about problems and violation(s), if applicable. Set a follow up inspection date with the facility to verify that necessary BMPs had been implemented to correct the identified problems.

Discuss and distribute appropriate BMP information, public education material. See Section on BMP Implementation.





66

CONDUCTING THE INSPECTION (Your agency's procedures may vary)

- The inspectors would determine if the facility is in compliance with the County/City Stormwater Ordinance (i.e., there are no unpermitted nonstormwater discharges and pollutant exposure to rain is minimized).
- Document the inspection.
- Inform the facility owner/operator of expectations/requirements.



67 Inspection Program

Example Inspector Reference Binder

- Municipal Permit
- Industrial General Permit (IGP)
- Ordinance
- SICs
- BMPs
- General Inspection Procedures



Essential Knowledge – Getting More of It!







- **Riverside NPDES/Municipal Stormwater Management Program**
 - http://www.rcflood.org/NPDES/SantaAnaWS.aspx
- California Storm Water Quality Association Manuals (CASQA)
 - <u>https://www.casqa.org/resources/bmp-handbooks</u>
- California Hazardous Materials Investigators Association (CHMIA)
 - https://chmia.com/
- CalEPA Basic Inspector Academy
 - https://www.arb.ca.gov/training/DisplayCourse.php?SectionNumber=8446



Brochures Offered by the District

69



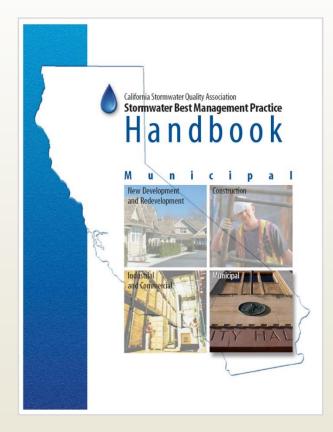
To Order Brochures: fbmowrer@rcflood.org



70 Essential Knowledge – Getting More Of It!

CASQA's 2003 and 2009 Handbooks

- A Great Source of Stormwater Information
- The Handbooks A 4 Volume Set
- Municipal O&M Staff use these Handbooks the most
 - Municipal
 - Industrial and Commercial
 - Municipal O&M Staff may need these Handbooks too
 - New Development and Redevelopment
 - Construction
 - Get them at <u>https://www.casqa.org/resources/bmp</u> <u>-handbooks</u>





Break Time

Stretch Your Legs!

71

Back in 15 Minutes!



Discussion

What have you experienced?



Commercial and Industrial Facility BMPs

Incorporating pollution prevention into everyday activities at commercial and industrial facilities

73



⁷⁴ Inspection Program – Hazardous Facilities

Let's go through the Hazardous Waste/Hazardous Materials Facility form

HAZARDOUS WASTE/ HAZARDOUS MATERIALS FACILITY STORM WATER COMPLIANCE SURVEY FORM

FACILITY DBA	TELEPHONE		DATE	
ADDRESS	CITY, ZIP	CITY, ZI₽		
MAILING ADDRESS (if different from site address) MAILING CITY, ZIP				
CONTACT	FACILITY#	SIC CODE		
Compliance	e Areas	YES	NO	N/A
*OUTSIDE AREAS (Free of staining & debris; provides good housekeeping; maintained in a manner to prevent runoff.)			Requires follow up	
 CHEMICAL STORAGE * The outside storage area is li Chemicals / materials are protected from precipitation / sto leaking. 				
2. DUMPSTER * Lid closed. No liquids are leaking from	dumpster; surrounding area is free of trash.	× •		
 ABOVEGROUND TANKS * No ground staining, no s Tanks are maintained to minimize the possibility of a release 		Q		
4. ONSITE STORM DRAIN* Protected from accidental of	lischarge other than stormwater.			
 POWER WASH OR STEAM CLEAN* (discharge to s sanitary sewer and not a septic system or storm drain. Ster drain or soil. 				
6. PARKING LOT / DRIVEWAY* Free of excess trash,	chemical staining or liquids other than water.			
7. OTHER* Non-storm water discharge (i.e. non-hazardor	us process discharge).	10 A		
8. MOP WATER TO SANITARY SEWER VIA CLARIF lot, gutter, street, or other areas susceptible to storm water		C		
9. STORM WATER EDUCATIONAL BROCHURES GI FOR EMPLOYEES. If no, what informational material sh		2		
10. IF A SWPPP IS REQUIRED, WAS IT AVAILABLE industrial facilities.	FOR REVIEW? See storm water handout for			
11. NOTICE OF INTENT. Has the site obtained necessary Permit, if appropriate?	y permit coverage under the General Industrial			
OVERALL EVALUATION/ COMMENTS:				
RECEIVED BY:	HAZ MAT SPEC:		BADGE #	
Agency referred to as indicated on the back of this page.		-		





Can materials be stored in a containment bin?







Are containers protected from precipitation?











Spill containment but no cover



Are drip pans, secondary containment, spill control devices implemented





79 Dumpster

Is there evidence of leaks or spills?







⁸⁰ Dumpster

Is the surrounding area maintained clean and free of litter or debris?





81 Dumpster

Is there a designated, covered and contained waste storage area?









Are waste materials kept away from drainage conveyances?









Nice! Designated waste storage area.







Functioning lids. Stored under cover.





⁸⁵ Dumpster

Containment berm.





⁸⁶ Aboveground Tanks

Are containers protected from collisions?





⁸⁷ Aboveground Tanks

Are practices implemented to minimize contact between stormwater and vehicle fluids?

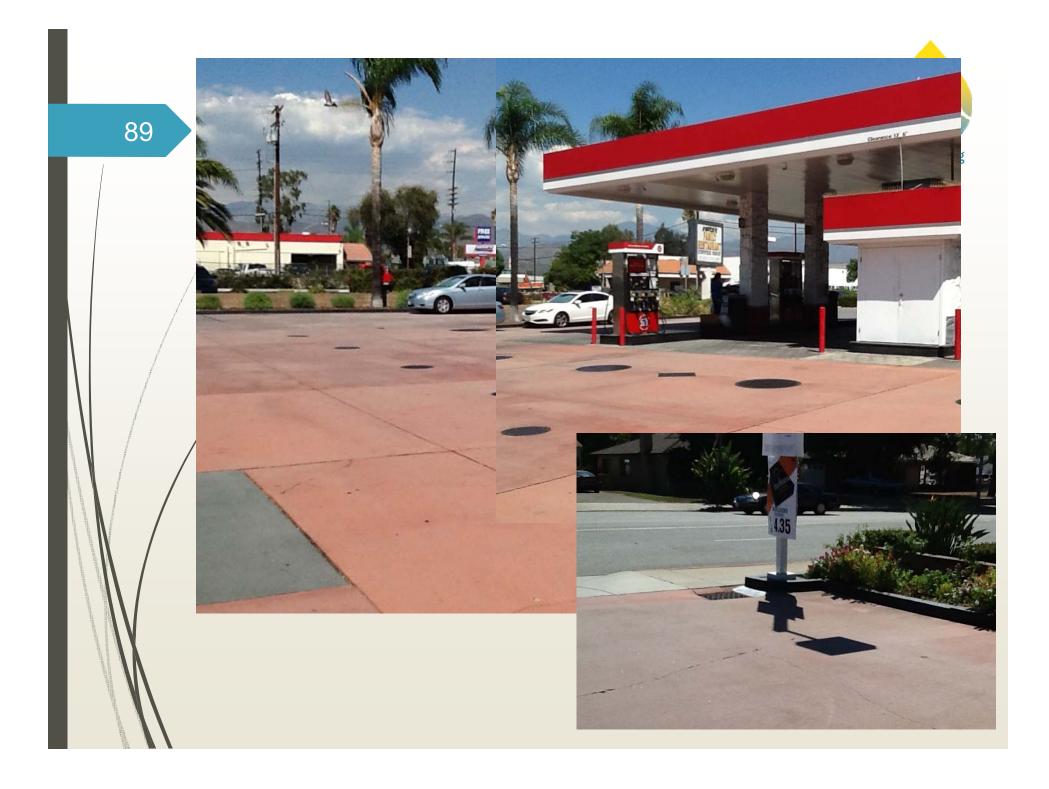




88 Aboveground Tanks

Spill containment?







90 Onsite Storm Drain

Are drains appropriately labeled to indicate whether they flow into a treatment system such as an oil/water separator, the sanitary sewer, or directly to the stormwater drainage system?

NO DUMPING DRAINS TO MUC DRAINS TO MUC DRAINS TO RIVER



91 Onsite Storm Drain

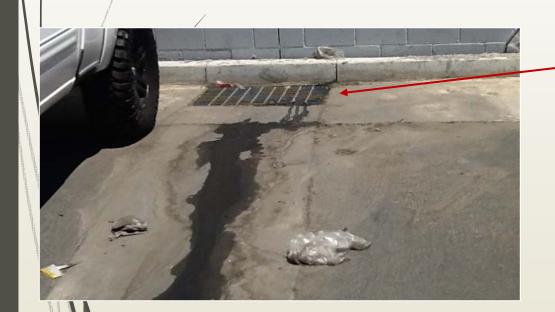
Are sump drains properly labeled?





⁹² Onsite Storm Drain

Are materials stored on or near drainage system?







⁹³ Onsite Storm Drain

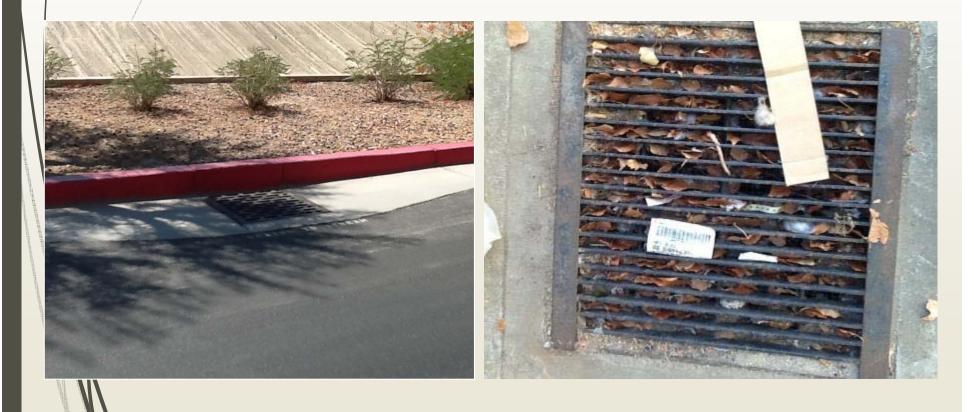
Look for evidence of illegal discharges or connections.





94 Onsite Storm Drain

Do storm drain inlets appear to be properly maintained and/or cleaned?





95 Onsite Storm Drain

Are waste materials kept away from drainage conveyances?

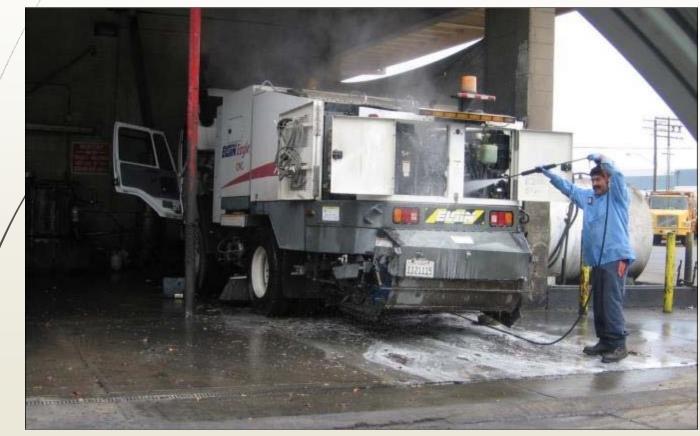
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Does area properly collect and dispose of wash water?



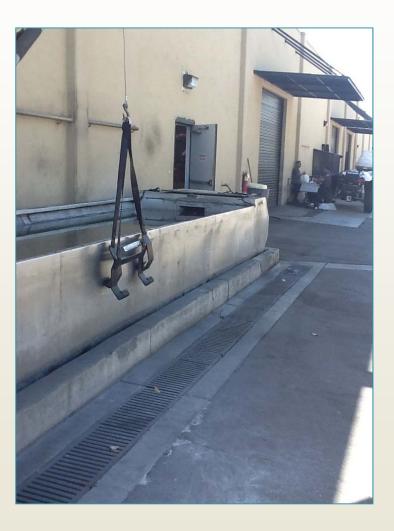


Does area properly collect and dispose of wash water?





Is the oil/water separator connected to the sanitary sewer?





Use dry methods when possible





Is wash water properly collected and disposed?





101 Parking Lot/Driveway

Is there evidence of oil or chemical spills?







¹⁰² Parking Lot/Driveway

Is there evidence of past accidental release of material to the storm drain?







¹⁰³ Parking Lot/Driveway

Is there evidence of past accidental release of material to the storm drain?







104 Parking Lot/Driveway

Are storage areas free and clear of leaks or drips?





¹⁰⁵ Parking Lot/Driveway

Are drip pans placed under leaking vehicles and equipment?







106 Parking Lot/Driveway

Is idle equipment stored under cover?







107 Other: Non-Stormwater Discharges

Are non-stormwater discharges occurring at the site?





108 Other: Outdoor Storage of Raw Materials

Are materials stored outdoors protected from precipitation or stormwater flows?





Other: Loading / Unloading Areas

Are loading and unloading areas regularly swept and kept clean?







Other: Outdoor Equipment Operations

Are work areas covered with a permanent roof where possible?







Operations

Are process areas kept clean? Are they protected from stormwater flows?





112 Other: Outdoor Loading/Unloading

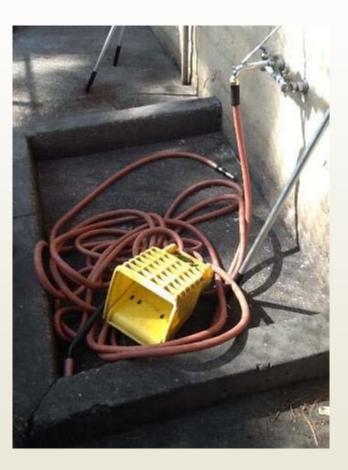
Is there an ample supply of spill clean-up materials readily accessible located in the vicinity of the loading/unloading area?





113 Wash Water Disposal

Is mop water to sanitary sewer via clarifier?





Employee Education/ 114 Awareness

Brochures or posters displayed?



GUIDELINES for disposal of washwater from:

- Sidewalk, plaza or parking lot cleaning
- Vehicle washing or detailing
- Building exterior cleaning ○ Waterproofing
- Equipment cleaning or degreasing



115 Industrial Facilities

- Is the SWPPP available for review?
- Has the site filed the Notice of Intent to obtain permit coverage?

DID YOU KNOW

YOUR FACILITY MAY NEED A STORM WATER PERMIT?



Many industrial facilities and manufacturing operations must obtain coverage under the Industrial Activities Storm Water General Permit

FIND OUT IF YOUR FACILITY MUST OBTAIN A PERMIT



Inspection Program – Food Facilities

Let's go through the Food Facility form

116

FACILITY DBA		FACILITY #	DATE	
ADDRESS		ACTIVITY	SERVICE CODE: 410	
COMPLIANCE AREA	AS	YES	NO	N/A
GREASE BARRELS/ INTERCEPTORS		d.	,	
1. Grease pumped/removed from grease interceptor or	a a regular basis.	1	1	T
2. Grease interceptor located outside facility, maintain	ed properly.			
3. Evidence of spillage to ground surface at grease inte	erceptor?			
EQUIPMENT CLEANING				
4. The following items are cleaned in such a manner that all	wash water is discharged to the sa	nitary sewer or i	s collected for p	oroper disposa
a. Grease filters				
b. Floor mats		5		
c. Floors (mop water and rinse water)				
d. Grills		2		
OUTSIDE AREAS	and a state of the			
4. The following areas are cleaned in such a manner that all	wash water is discharged to the sa	nitary sewer or i	s collected for p	proper disposa
	wash water to discharged to the sa			
a. Sidewalk or outdoor seating	wash water is discharged to the sa	1	1	1
	wasa water D uream get to the sa	-		-
a. Sidewalk or outdoor seating	HALL HALL D'ULAMA COLO UL SA			1
a. Sidewalk or outdoor seating b. Drive thru and parking lot				
a. Sidewalk or outdoor seating b. Drive thru and parking lot DUMPSTERS AND RECYCLING CONTAINERS				
a. Sidewalk or outdoor seating b. Drive thru and parking lot DUMPSTERS AND RECYCLING CONTAINERS 5. Food/liquid waste bagged and sealed before disposa	ıl.			
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FOOD FACILITY STORMWATER COMPLIANCE SURVEY

Grease Handling



- Is outside grease interceptor properly maintained?
 - Grease storage is periodically inspected for leaks and spills
 - Surrounding area is maintained clean and free of residues
 - No evidence of illegal discharges



118 Grease Handling









119 Equipment Cleaning

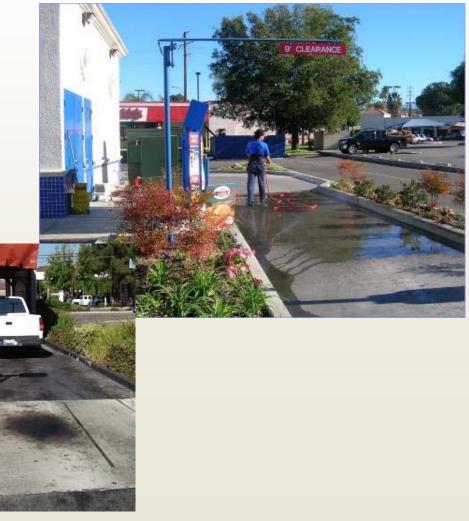
Is wash water from cleaning activities being properly discharged to the sanitary sewer?





120 Outside Area Cleaning

- Are the following areas being cleaned in such a manner that water and waste is being collected and disposed of properly?
 - Sidewalk and outdoor seating
 - Drive-through





Food/liquid waste bagged and sealed before disposal? Are containers equipped with functioning lids?





Spilled materials picked up regularly? Are there adequate number of trash receptacles?





Wash water discharged to the sanitary sewer or collected for proper disposal?





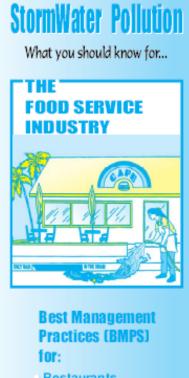
Are non-stormwater discharges occurring at the site?





125 Employee Education/ Awareness

Brochures or posters displayed?



- Restaurants
- Grocery Stores
- Delicatessens
- Bakeries

